

Customs Counselor System – Japan Customs

Customs Counselor System aims at facilitating appropriate and smooth customs administration by providing proper knowledge on import and export procedures to concerned parties, clearing up misunderstandings, and if necessary, revising or improving import and export procedures via consultations or hearing complaints.

Japan Customs has 83 customs counselors across the country as of April 1, 2014 (35 at regional customs headquarters and 48 at customs branches), and the counselors provide proper knowledge on import and export procedures to concerned parties, and also address some complaints.

Number of case handled by customs counselor (2008-2013)

	2008	2009	2010	2011	2012	2013
Total	189,467	190,115	182,231	180,035	174,395	167,103