



#### Basic Assumptions

TF is never-ending story TF is homework TF activities are not isolated island Ownership of the reforms Capacity of TF implementation entities Role of customs authorities **Licensing / Inspection authorities - challenges** TF implementation entities – what to do!



PM of Macedonia to UN, WTO and other IOs in Geneva

# Ownership of the Reforms

**Political will** 

Wide political consensus

Legislation

New laws, sub-laws, amendments

Leadership

**Motivation and dedication** 

Resources

Financial, human, other

**Continuity** 

Management, staff, experts



Functional & sustainable mechanisms

**Business processes** 

Organization of work

Strategic planning

HRM ICT support Transparency Retaining the knowledge

**Enriching the institutional memory** 

Self development

**Self controlling** 



Functional & sustainable mechanisms

**Business processes** 

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HRM ICT support Transparency Conducted functional analyses

Are there identified business processes

Are there written procedures

What is the scope of written procedures



#### EDMS of CARM (in production since 2010)

- 1. Processing and archiving electronic documents and images of paper documents
- 2. Electronic signature and circulation of electronic documents
- 3. Monitoring the status of the document (preparation, distribution, location, movement, archive, history, security, authenticity)
- 4. Identification of business processes and standard types of documents and contact points, relations between business processes and types of documents
- 5. Fixed maximum time period required for processing of each document
- 6. Determined received/sent internal mail or documents, attachments and links (scanning, classifying, marking, recording, sending, receiving)
- 7. Assignment of the documents, authorizations
- Written procedures, manuals, training

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Functional & sustainable mechanisms

**Business processes** 

Organization of work

Strategic planning

HRM

ICT support Transparency

Is there real HRM Job descriptions Recruitment, competences Career **Training Discretionary rights Integrity** 



Functional & sustainable mechanisms

**Business processes** 

Organization of work

Strategic planning

HRM

**ICT** support

**Transparency** 

**ICT Strategy** 

Access control, security of data

Continuity in the functioning of ICT systems

Project management

Life cycle management of the applications



Functional & sustainable mechanisms

**Business processes** 

Organization of work

Strategic planning

**HRM** 

ICT support

**Transparency** 

**PR Strategy** 

**Internet / intranet** 

Procedures for publishing

Q & A

Public information

**Publications** 

Questions, complaints and suggestions



Differed debt payment Simplified customs **Binding origin information** procedures Binding tariff information TIR certificates **Customs procedures Temporary admission procedure** with economic impact **Incomplete declaration** Other permits **Relief of customs duties Customs warehousing Customs brokers AEO Elimination of fees** Cooperation **Efficiency assessment** Legislation



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**Permits and licenses** 

**Customs clearance** 

**E-Customs** 

**Customs control** 

Cooperation

Legislation

Categorization of BCPs

Integrated border management

Pre-arrival & predeparture information

Local customs clearance

24/7, preferably at BCPs, no fees

**Efficiency assessment** 



Macedonian single window for issuing import, export and transit licenses and tariff quotas EXIM

- In production since 2008
- Participate 15 public institutions
- **CARM electronic** ) harmonized and standardized data,
  - CARM internet
- s portal for submitting t electronically
- E controlled request and controlled request and capacitation in the cap li electronic issuance of
- S customs permits –
- PEC

n for obtaining import, export and

riff quotas

a license: 2 to 3 hours

- Arranged with Implementation regulation for administration of **EXIM**, adopted by the Government
  - PM of Macedonia to UN, WTO and other IOs in Geneva

- Organization and coordination of special investigations
- Application of special investigative measures and special equipment, drug sniffing dogs
- Mobile units,
- Detention and interrogation of suspected persons
- Control of customs documents, at home and abroad
- Preparation of criminal charges
- Administrating an electronic stop list of suspected entities, CCTV, ANPR
- Customs laboratory

Intelligence

Risk analyses

Investigations

**Physical control** 

**Documentary control** 

Post clearance control

**IPR** protection

**Efficiency assessment** 



Permits and licenses

**Customs clearance** 

**E-Customs** 

**Customs control** 

Cooperation

**Customs to customs** 

Customs to businesses (Advisory Body)

Customs to universities

**Intrainstitutional** 

Other stakeholders

Legislation



Permits and licenses

**Customs clearance** 

**E-Customs** 

**Customs control** 

Cooperation

**Legislation** 





Besides customs, economic operators have the most contacts with the licensing, inspection and tax are not in

The tax authorities are not included in this presentation

Effective organization and regular review of licensing and inspection systems could significantly contribute to facilitating trade



## Some issues that could be subject to permanent monitoring

Does the regulation have a strict distinction between inspection and licensing?

Are there inspection authorities competent for both: inspection and licensing, and vice versa? Is it always justified? Is there a conflict of interest?

Permanent review of the need for certain licenses and inspections or their modification?



## Some issues that could be subject to permanent monitoring

Permanent review of possible overlaps of competences between licensing and inspection authorities at the central government level, regional and local

Monitoring the number and type of inspection authorities at the central government level, regionally and locally. How many of them are independent legal entities, and how many are organizational units composed of other bodies?



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## Some issues that could be subject to permanent monitoring

Permanent review of the harmonization of regulations and overlapping of competences

Monitoring of the inspection measures provided for in the event of determining the irregularity (education, elimination of irregularity, reprimand, mandatory punishment, fine, seizure of objects, criminal charge, permanent or temporary ban on work)



## Some issues that could be subject to permanent monitoring

Permanent review whether the envisaged inspection measures are proportional to the established irregularity

Application of unique procedures and the form and structure of the inspection report

Research on possibilities for transferring certain inspection competences to other bodies (general practitioner and physician specialist).



#### **Council of the Inspection Authorities**

Umbrella of the inspection authorities at the central government level in the following areas:

Market, labor relations, safety and health at work

Protection of the environment and protection of human health

Construction, urbanism and transport

Agriculture, forestry, veterinary and food safety

**Education, science and culture** 

**Administrative procedures** 



#### **Council of the Inspection Authorities**

#### **Competences**

**Coordination of the inspection authorities** 

Administration of the registry of regulations by areas of inspection and inspection authorities (around 200 laws plus by-laws)

Administering a register with detailed data for the inspection authorities (a total of 28)

Approves the acts of organization of work and the job description of the inspection authorities and administer a register of them

Administrates registers for staffing and technical equipment of the inspection authorities, as well as for the budgets and their realization



#### **Council of the Inspection Authorities**

#### **Competences**

Adopts training programs for each type of inspector and organizes the training

Adopts licensing exam programs for each type of inspector, prepares questions and conducts exams and periodical checks of the knowledge of the inspectors

Issuance and revocation of licenses for an inspector

Gives an opinion on the programs and plans for the work of the inspection authorities



#### **Council of the Inspection Authorities**

#### **Competences**

Approves the coefficient of complexity of inspections for each type of inspector

Approval of quarterly work plans of each inspector, with expected quantitative result, calculated on the basis of the planned number of inspections and the coefficients of complexity of the inspection

**Quarterly and annual assessment of the work performance of each inspector** 

Administers a register with detailed records for each inspection carried out by each inspector



#### **Council of the Inspection Authorities**

#### **Competences**

Adopts a code of ethics for inspectors

Decides upon complaints against inspectors

Organizes disciplinary procedures for inspectors

Introducing new methods and techniques for performing inspection, including risk analysis

In certain cases it gives direct orders for performing inspection

Planning and organizing coordinated inspections from several inspection authorities



#### **Council of the Inspection Authorities**

#### **Competences**

Gives an opinion on the quarterly and annual reports of the inspection authorities

Providing an opinion on laws, by-laws and other regulations in the field of inspection



## TF Implementing Entities – What to Do

Identification and fully and effectively exploit the existing measures and infrastructure related to TF

Exchange of experiences on specific TF issues, domestically and internationally

Cooperation on development of concrete TF projects, domestically and internationally

Regular thematic meetings with associations of business community on TF issues



## TF Implementing Entities – What to Do

Regulatory guillotine

**Establishment of interoperability** 

**Development of single window** 





